How to use

ALJAZIRA SMART

www.bankaljazira.com/SMART
9 2000 6666

AlJazira SMART Services

AlJazira SMART offers you the following services:

- New User Registration
- Account Services
- Credit Card Services
- Debit Card Services
- Debit/Credit Card Activation Services
- E-documents
- Alerts
- Transfer Services
- SADAD Services
- Government Payments
- AlJazira Capital
- Self-Services
- Other Services

How to register in AlJazira SMART

To register in AlJazira SMART, you will need the following:

- If you are registered In AlJazira Online, you may login to AlJazira SMART using your same username and password.
- If you are not registered, you may register through AlJazira Online or Al-Jazira SMART. You will need the following:
  - An account at Bank AlJazira.
  - An active Bank AlJazira ATM card.

- Registration steps:
  - Launch the AlJazira SMART app from your mobile device.
  - Click on Login.
  - Then click on "New User?"
  - Complete the registration form.

Accounts Services

- Account Summary
- Request Statement
- Report lost or stolen cheque
- Order checkbook
- Accounts Configurations

Credit Cards Services

- Credit Card Summary
- Credit Card Details
- Card Payments
- Cash Transfer from credit card to account
- Credit Cards controls
- E-Statement
- Credit Card Payment History
- Stop Credit Card
- Beneficiary Management

Debit Card Services

- Debit Card Summary
- Stop Debit Card
- Activate Debit Card
- View POS Limits
- Update POS Limits

Transfers Services

- Transfers
  - Between your Accounts
  - Within Bank AlJazira
  - Local Banks
  - International Banks
  - Standing Orders
  - Household Worker Salaries
- Charity Donations
- Standing Order Management
- Add New Beneficiary
- Beneficiary Management

SADAD Services

- Pay and Register Bills
- One Time Bill Payment
- View Schedule Bills
- SADAD Payment History
- Prepaid Mobile Recharge
- Manage Prepaid Mobiles

SADAD Account Services

- View Profile
- View Transactions
- Recharge SADAD Account
- Payment Dispute
- Payment Refund Request

Government Payments Services

- MOI Payments
- Refund MOI Payments
- MOI e-Services Subscription
- Manage Registered Beneficiaries
- Payments and Refunds
- Absher Activation

AlJazira Capital

- IPO Subscription
- Right Issue Subscription
- Add funds to your Trading Accounts

Fawri Service

- Fawri Service Registration
- Money Transfer
- Transfer History
- Add New Fawri Beneficiary
- Fawri Beneficiary Management
- Complaint Management

Self Services

- Track/View Order Statuses
- Delete Favorite Transactions
- Contact Us

New services offered through AlJazira SMART

- Dashboard view
- Adding new Transfer Beneficiaries
- Charity Donations
- Adding Standing Orders
- Alerts Services
- Defining favorite transaction
- Setting Quick Links
- IPO Subscriptions
- Stop credit and debit card instantly
- Linking account to debit cards
- Stop Cheque
- Online Payments through SADAD

Other Services

- Alerts Services
- Customer Position
- Saving Favorite Transactions
- Adding Quick Links

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